



Giuseppe Sinatra
Head of Infrastructure, Sustainability & General Service
Università Luigi Bocconi

What was the context of your initiative?

I don't think it's a mistake to say that the external shock produced by the pandemic has increased everyone's awareness of how fragile human beings and modern society in general are. In this scenario, Bocconi worked to guarantee for our university the lessons and safe campus for all the people.

Which process did you put in place?

Since the start of the pandemic, we have worked to make the campus a safe place and we have invested more than €3m. This activity has all been devised and implemented by the crisis management team, which was set up last January 2020, and by the teams of infrastructure, sustainability and facility management and corporate marketing and communication, with the aim of defining strategies and action to address the evolution of the pandemic. To this intense work, Bocconi has obtained the Biosafety Trust Certification, a certification scheme set up to provide a set of benchmark best practices to minimise the risk of the spread of epidemics in public and private meeting places.

Since the return to the classroom at the end of August 2020 we have organised and set up more activities and services, distributed more than 100,000 surgical masks and 5000 litres of sanitising gel free of charge, equipped the campus with six kilometres of pavement signage, 40 safety officers to make sure social distancing is observed, individual heat flow scanners on – hyper models – for taking temperatures and every day, an ambulance with two paramedics. We started up an epidemiological campaign on campus for the entire community, which includes flow test and, if testing positive, two swabs test, and a swab service for all our community – students, staff and faculty.

We launched a community campaign: 'Your Safety Matters', to increase awareness among the entire community. We opened a free medical service campus doctor for the entire Bocconi community.

Which challenges did you face?

The problem was a bureaucratic question because our government would every week send a new policy and a new law. This situation makes it very difficult to organise any activity because every week the scenario would change.

What were the results of your initiative?

Thanks to this important work we have improved our health risk management with some new activities.

- Improvement of supply controls via monitoring and their involvement.
- The rise of a campus mobility plan.
- Development of training of the prevention of infection from topics other than Covid – for example more information on the prevention of food risk.
- Monitoring of the internal epidemiological situation via a screening system aimed at staff, students and faculty to monitor epidemiological trends and campus attendees' states of health.
- The definition of new contractual terms with all our suppliers.

Not only this. Now, more than ever in the past, in the next years, we will invest in human capital, digital transformation and sustainability.

What is your view for the future?

The future for me is very beautiful, because people work to save themselves and save the planet. So my hope is that the future is in connection with our hearts.